

# Labor Center

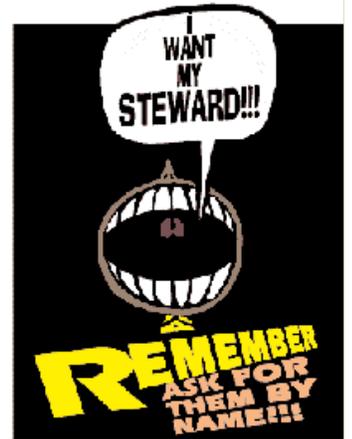
*Building the labor movement through education*

## Advanced Stewards' School

For union officers, staff, and experienced stewards. This two-day course will include updates on hot topics, analysis of arbitration case studies, and focus on sharpening communication, advocacy and presentation skills.

### Topics will include:

- **Grievances and Beyond: Effective Problem-Solving Tools:** A review of state and federal employment laws and other available ways to resolve disputes in addition to, or instead of, the grievance procedure. Tips on deciding the best method for resolving each dispute.
- **Discipline & Discharge:** Mastering the “Tests of Just Cause” and key recent trends in discipline cases
- **Contract Interpretation:** Understanding arbitrators’ standards for interpreting written language and “past practice”
- **Making Your Case:** Collecting essential evidence, framing the issue, presenting persuasive arguments, involving members, and negotiating settlements



When:	<b>November 18-19, 2019 (Monday-Tuesday)</b>
Where:	<b>Iowa Memorial Union (on the Univ. of Iowa campus), Iowa City, IA</b>
Cost:	<b>\$225/person</b> (Housing, meals and parking are not included in the registration fee; see below for hotel information)
Time:	Registration from 8:30-9:00 a.m. on November 18; program will conclude by 4:30 p.m. on November 19

**TO REGISTER FOR THIS PROGRAM:** Call the Labor Center at 319.335.4144, *OR* email us at [labor-center@uiowa.edu](mailto:labor-center@uiowa.edu), *OR* register online at <https://laborcenter.uiowa.edu/forms/ui-labor-center-campus-program-registration>. When registering by phone or email, please include the name(s) of the participant(s), union name and local #, mailing address, daytime phone #, and union title/position. If you plan to pay your registration fee in advance, make your check payable to The University of Iowa and mail it to: Labor Center, The University of Iowa, 100 BioVentures Center, Room W130, Iowa City, IA 52242-5000. **Registration deadline: November 1, 2019.** **A confirmation letter and program agenda will be sent to each registrant in advance of the program.**

**HOUSING:** A block of rooms is being held at the Iowa House hotel (part of the Iowa Memorial Union) for the night of November 18 (rate: \$95/night, reference the “Labor Center” block when you speak to the front desk staff.) **You will need to reserve and pay for your own housing directly with the Iowa House at 319.335.3513.** A small number of rooms are being held for the night of November 17 if you arrive the evening before the program begins. (Our block of rooms is guaranteed through October 27, reservations made after that date are on a space available basis.)

*Individuals with disabilities are encouraged to attend all University of Iowa-sponsored events. If you are a person with a disability who requires an accommodation in order to participate in a program, please contact the Labor Center in advance at 319.335.4144.*