This two-day course will include updates on hot topics, analysis of arbitration case studies, and focus on sharpening communication, advocacy and presentation skills. Topics will include:

- **Grievances & Beyond: Effective Problem-Solving Tools.** Ways to resolve disputes in addition to, or instead of, the grievance procedure, and deciding the best method for resolving each dispute.
- **Discipline & Discharge:** Mastering the “Tests of Just Cause” and key trends in discipline cases.
- **Contract Interpretation:** Understanding arbitrators’ standards for interpreting contract language.
- **Making Your Case:** Collecting essential evidence, framing the issue, presenting persuasive arguments, involving members, and negotiating settlements.

**Advanced Stewards' School**

February 21-22, 2024

Iowa Memorial Union (University of Iowa campus), Iowa City

**COST:** $300 per person

Housing, meals and parking are not included in the registration fee (see below for housing information). Program check-in: 8:30-9:00 a.m. on Wednesday, February 21; program will end by 5:00 p.m. each day.

**For union officers, staff, and experienced stewards**

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- **Making Your Case:** Collecting essential evidence, framing the issue, presenting persuasive arguments, involving members, and negotiating settlements.

**TO REGISTER:** 319.335.4144 labor-center@uiowa.edu https://bit.ly/LC_program_registration

**REGISTRATION DEADLINE:** Thursday, February 8

When registering, please include the participant name(s), union title/position, union name and local #, mailing address, email, and daytime phone #. Registration fees should be paid by check (made payable to The University of Iowa) and mailed to Labor Center, The University of Iowa, 100 BioVentures Center, Room W130, Iowa City, IA 52242-5000.

**Housing:** Room block held at the Iowa House hotel (part of the Iowa Memorial Union) for the night of February 21 ($95/night + tax, reference “Labor Center” block when you reserve). Reserve and pay for housing directly with the Iowa House at 319.335.3513.

Individuals with disabilities are encouraged to attend all University of Iowa-sponsored events. If you are a person with a disability who requires an accommodation in order to participate in a program, please contact the Labor Center in advance at 319.335.4144.